

What if I don't agree with my priority category assessment?

OVR may offer mediation services through an impartial party to resolve disputes between consumers and staff and are available at any stage of the rehabilitation process. You may also request a hearing. If you are dissatisfied with the provision or denial of services and you wish to pursue the appeals process, contact by letter, email or telephone:

Director of Program Services

275 East Main Street, Mail Drop 2-EK
Frankfort, KY 40621
800-372-7172
WFD.Vocrehab@ky.gov

You may also request assistance from the Client Assistance Program (CAP)

To contact CAP, visit their website at <http://kycap.ky.gov>, call, write or e-mail

Client Assistance Program

275 East Main Street
Mail Drop 2-EK
Frankfort, KY 40621
502-603-6158 VP#
Gerry.Gordon-Brown@ky.gov

Where else may I seek services?

OVR staff in your local office will tell you about other employment-related resources in your area.



Central Office
275 East Main Street
Mail Drop 2-EK
Frankfort, KY 40621
800-372-7172

The Office of Vocational Rehabilitation does not discriminate on the basis of race, color, national origin, sex, disability, age, religion or marital status in employment, or provision of services and provides, upon request, reasonable accommodation including auxiliary aids and services necessary to afford individuals with disabilities an equal opportunity to participate in all programs.

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Kentucky Office of
Vocational
Rehabilitation

Understanding Order of Selection



Kentucky
UNBRIDLED SPIRIT™

What Is Order Of Selection?

Under federal law, if Kentucky does not have enough money to provide vocational rehabilitation services to all eligible persons, Office of Vocational Rehabilitation (OVR) must set priorities to serve those with the most significant disabilities. If you are found eligible for OVR services, your counselor assigns you a priority category based on the functional limitations that affect your ability to work.

As of January 4, 2010 OVR is serving categories 1 and 2 only.

How does OVR determine my priority category?

A counselor will determine your priority category based on how your ability to work is limited. Kentucky OVR considers seven major areas of functional limitations in determining your priority category: communication, interpersonal skills, mobility, self-care, self direction, work skills, and work tolerance.

Priority Category

- **Category 1** - Eligible individuals who have the most significant disabilities.
- **Category 2** - Eligible individuals with significant disabilities who have limitations in three (3) major areas of functional limitations.
- **Category 3** - Eligible individuals with significant disabilities who have limitations in two (2) major areas of functional limitations.
- **Category 4** - Eligible individuals with significant disabilities who have limitations in one (1) major area of functional limitations.

- **Category 5** - Eligible individuals with non-significant disabilities.

Will I automatically receive services if I am on SSI or SSDI?

No. However, a person who receives SSI or SSDI and is interested in working in the competitive workforce will be considered at least a priority category 4 and may qualify for a higher priority based on the actual number of functional limitations.

Will there be a periodic review of my functional limitations?

Yes this is accomplished once a year by your counselor. However, if you are on a waitlist, you may request a review of your priority category assignment at any time by giving us evidence that your disability has become more significant.

If I am on the wait list, can I get services at another OVR office?

No. OVR is required to establish a statewide Order of Selection wait list. Each individual found eligible for services will be placed on the statewide wait list and will be taken off the wait list and served as soon as resources allow, based on the priority category being served and date of application.

How will I know about my status on the wait list or what priority category is being served?

OVR will contact you at least once every year regarding your status on the wait list. As soon as a priority category is opened and individuals can be taken off of the wait list, OVR will notify the affected individuals that they may come to their local office if they are still interested in receiving vocational rehabilitation services.