

# 2008 Annual Report

## Kentucky Office of Vocational Rehabilitation



Statewide Council for Vocational Rehabilitation

# **Philosophy, Mission and Values**

Kentucky Office of Vocational Rehabilitation

## **Philosophy**

We recognize and respect the contributions of all individuals as a necessary and vital part of a productive society.

## **Mission**

To assist Kentuckians with disabilities to achieve suitable employment and independence.

## **Values**

We value the rights, merit and dignity of individuals with disabilities and the opportunity to pursue employment as an important aspect of a full and meaningful life.

We value all staff, their individual talents, unique abilities and contributions to the agency's mission.

We value collaborative efforts and partnerships which support the agency's mission.

# Message from the SCVR Chair and the Executive Director

Kentucky Office of Vocational Rehabilitation

*This annual report highlights several major accomplishments made possible through the commitment and dedication of our staff and partners and the hard work of our consumers.*

*The mission of the Office of Vocational Rehabilitation is to assist Kentuckians with disabilities to achieve suitable employment and independence. Achieving our mission requires qualified rehabilitation professionals, support staff and others working as a team with consumers toward the same goal. We strive daily to provide the highest quality of service possible to every eligible individual seeking employment consistent with his or her skills, interests and abilities.*

*We want to thank OVR staff for their efforts during this fiscal year in assisting 4,949 individuals with disabilities to obtain or maintain suitable employment. Our accomplishments are shared by the Statewide Council for Vocational Rehabilitation, legislators, employers and many others. We look forward to another successful year that we trust will result in many Kentuckians with disabilities, especially those with the most significant disabilities, obtaining suitable employment.*

*Sincerely,*

**Lee Gordon, Chairperson  
Statewide Council for  
Vocational Rehabilitation**

**Beth Smith, Executive Director  
Office of Vocational Rehabilitation**



*Lee Gordon and Beth Smith*

*Pictures on the front cover, from top center moving clockwise: mare and foal on a horse farm in Central Kentucky; the Kentucky Derby at Churchill Downs in Louisville; Natural Bridge near Slade; Mammoth Cave; Cumberland Falls in Eastern Kentucky; the Corvette Museum in Bowling Green; historical marker at Perryville Civil War Battlefield. Center: the State Capitol.*

# Financial Report

Kentucky Office of Vocational Rehabilitation

## Budget Report for Federal Fiscal Year 2008

Revenues		Expenditures	
<b>Federal Funds*</b>	\$45,412,291	Administration	\$4,475,528 7.5%
<b>State General Funds</b>	\$12,794,700	Perkins Vocational Training Center	\$7,263,510 12.1%
<b>Agency Receipts</b>	\$2,786,134	Purchased Services for Consumers	\$27,127,015 45.3%
<b>Total Agency Revenues</b>	<b>\$60,993,125</b>	Staff Provided Services	\$21,062,785 35.1%
<b>*Sources of Federal funds</b>		<b>Total Agency Expenditures</b>	<b>\$59,928,838</b>
Basic Support Grant	\$44,499,061	These expenditures do not include unliquidated obligations as of 9/30/2008.	
Human Resources Development Grant	\$158,091		
Supported Employment Grant	\$300,748		
Independent Living Grant	\$257,704		
Migrant Grant	\$196,687		

## Purchased Services

Every year, the agency purchases millions of dollars of services for its consumers from third party vendors. Those vendors include colleges and universities, community rehabilitation programs, supported employment providers, hospitals, mental health clinics, private psychologists, interpreters, and assistive technology companies, to name a few. Purchasing these services can provide a tremendous boost to local economies. In FY 2008, KY OVR purchased over \$27 million in services. Those services included:

Category	Expenditures
Assessment	\$3,770,434.44
Diagnosis and Treatment	\$3,474,592.32
Training	\$14,326,422.60
Maintenance	\$539,922.62
Transportation	\$437,888.62
Interpreter Services	\$1,309,905.68
Personal Attendant Services	\$234,402.15
Rehabilitation Technology	\$2,307,058.05
Other	\$726,388.25
<b>Total</b>	<b>\$27,127,014.73</b>

# Field Services Report

## Positive Employment Outcomes

4,949 individuals with disabilities obtained or maintained employment after receiving services from the Kentucky Office of Vocational Rehabilitation in fiscal year 2008. Some facts about those 4,949 individuals:

- ◆ They increased their earnings an average of \$275 per week (\$14,248 per year).
- ◆ As a group, they increased their federal income tax payments by an estimated \$10.6 million, their state income tax payments by an estimated \$4.2 million, and their Social Security tax payments by an estimated \$10.8 million (including employer contributions).
- ◆ 989 (19%) were Social Security recipients when they went to work.
- ◆ 4,506 (91%) could say at case closure that their income from employment was their primary source of support, compared to only 23% when they applied for services, greatly reducing their need for public or family financial support.
- ◆ 2,054 (41.5%) were 30 years or younger.
- ◆ They were working an average of 33 hours per week.
- ◆ 1,833 (37%) were receiving health insurance through their employer.



*Dale Core was one of 4,949 consumers who went to work in FY 2008. He works for Propulsuys in Hopkinsville.*

## Demographics of Who We Served

### Gender

<i>Male</i>	<b>51%</b>
<i>Female</i>	<b>49%</b>

### Ethnicity

<i>Caucasian</i>	<b>84%</b>
<i>African-American</i>	<b>14%</b>
<i>All other ethnicity</i>	<b>2%</b>

### Disability

<i>Mental Health Disabilities</i>	<b>37%</b>
<i>Cognitive Disabilities</i>	<b>24%</b>
<i>Mobility Impairments</i>	<b>19%</b>
<i>Other Health Impairments</i>	<b>12%</b>
<i>Sensory Disabilities</i>	<b>8%</b>

### Age

<i>20 and Under</i>	<b>20%</b>
<i>21 - 30</i>	<b>29%</b>
<i>31 - 40</i>	<b>18%</b>
<i>41 - 50</i>	<b>19%</b>
<i>51 - 60</i>	<b>11%</b>
<i>Over 60</i>	<b>3%</b>

# Program Updates

Kentucky Office of Vocational Rehabilitation

## Community Rehabilitation Programs



*Judith Swim, a former consumer, works as employment counselor at a community rehabilitation program. She is also a member of the Statewide Council for Vocational Rehabilitation.*

During FY 2008, \$2,904,682 was spent on services provided by community rehabilitation programs (CRPs). The great bulk of this (\$2.0 million) was spent on individualized services resulting in competitive employment outcomes. These services could include anything needed by a consumer to obtain and retain employment such as job search and job placement. These services resulted in 618 individuals obtaining positive employment outcomes, 12.5% of all outcomes achieved by the agency during the year. The CRPs completed assessments for 1,136 consumers at a cost of \$509,091. Another \$395,591 was paid to CRPs for other services including skills training, adjustment services and transportation.

During 2008, fifteen new community rehabilitation programs were approved to provide services. We continue to develop CRPs in areas of the state that are underserved.

## Deaf Services

There were 3,058 consumers served by the Deaf and Hard of Hearing Services Branch in FY 2008. Of this number, 778 obtained or maintained employment including 108 individuals who are deaf, 649 who are hard of hearing, 5 who are deafblind, and 16 with other hearing impairments. This Branch serves many individuals who are among those with the most significant disabilities including those who are deafblind and deaf at risk. This program is recognized as a national leader in providing rehabilitation services to these unique populations.



*Penny Fackler from Meade County is realizing her dream of working with animals. She recently completed the grooming training at Nash Academy and is now working at Pawsh Pet Salon and Spa in Elizabethtown.*

# Program Updates

Kentucky Office of Vocational Rehabilitation

## Job Placement Services

OVR Job Placement Specialists offer an array of services to employers and consumers. Consumers are provided employability skills training, job development and job placement services, including assistance with resume writing and mock interviews. Over 350 individuals were served in the PACE Program in 2008.

Many offices have Resource Labs equipped with job search technology and access to the Employ Kentucky Operating System (EKOS). The Northern Kentucky staff developed a new Job Lab for consumers and a Job Club specifically for deaf consumers.

Employers are offered assistance in hiring and retaining a skilled workforce, including access to a qualified applicant pool and financial incentives such as on-the-job training and tax credits. Job placement staff continues to develop many new partnerships with employers. More than 25 new partnerships with businesses were launched in 2008. The job placement staff in Louisville provided over forty disability awareness presentations to businesses this year. Lexington job placement staff has also provided Windmills Training for 100 employees.



*The staff of the Resident Inn Paducah by Marriott. The hotel works closely with local OVR staff on job placements.*

## Kentucky Assistive Technology Loan Corporation



*Nearly half of all KATLC loans are for vehicles and vehicle modifications. Loans for hearing aids are also frequently requested.*

In FY 2008 the Kentucky Assistive Technology Loan Corporation (KATLC) received 119 applications and approved 75 loans for a total of \$751,976.12 lent to individuals with disabilities. The majority (90%) of the loans were for hearing aids and vehicles and vehicle modifications.

The impact of the program is best expressed by the comment of a recent borrower, "I purchased an accessible van. I can't say enough about this, life is so much easier. Getting into and out of the vehicle is easier and faster. A lot less strain on (my) caregiver, no transfers are needed. I feel like less of a burden, more willing to go out, not only when I have to. It helps to have a social life (church, grocery store, restaurants, family and friend's homes)."

**Any person with a disability or a caregiver of a person with a disability can apply for a KATLC loan. You do not have to be eligible for vocational rehabilitation services to qualify.**

# Program Updates

Kentucky Office of Vocational Rehabilitation

## Rehabilitation Technology



*Muscular neuropathy created obstacles for David Schlacter, but rehabilitation technology services enabled him to continue teaching in his elementary school classroom.*

The Rehabilitation Technology Branch continues to assist consumers reach their vocational goal by assessing, recommending and providing appropriate assistive technology solutions. A total of 1,306 consumers received equipment and services that allowed them to successfully prepare for, gain, or maintain employment. Of that number, 118 received modifications to their personal vehicles and 107 additional individuals received driver evaluation and/or training, providing yet another step to successful employment. More than \$2,600,000 was spent on assistive technology equipment and services for OVR consumers.

Throughout 2008, the rehabilitation technology staff has provided comprehensive trainings and technical assistances to external customers. Those customers included the Kentucky Business Leadership Network, Social Security, the University of Kentucky Rehabilitation Counseling Master's Degree Program, Eastern Kentucky University, Frazier Rehabilitation Hospital, KY-AHEAD, Southern Baptist Seminary, JCTC and the National Rehabilitation Association national conference. Technical assistance has also been provided to many state agencies, including the Department of Agriculture, the Education and Workforce Development Cabinet, and the Transportation Cabinet.

## Self-Employment

The challenging goal of Self-Employment continued to be the vocation of choice for a select group of consumers in 2008. KY OVR policy emphasizes preparation, accessing resources and supports provision. With the guidance of our self-employment specialists, our counselors provided assessment, training and assistance with business plan development for individuals with a goal of self-employment. Forty-four individuals opened successful businesses this year and many others are still in the planning stages. In addition to our partnership with the Small Business Development Center, VR has identified several other qualified sources to review business plans. This expedites and enhances services to consumers. A few of the many diverse business idea's this year included: a photography business, cleaning business, carpet business, a cosmetology business, computer repair business, a restaurant, and two hand made jewelry businesses.



*In Johnson County, OVR, the Social Security Administration, and the Small Business Development Center at Morehead State University all contributed to helping David Morris make a success out of his carpet business with his partner and wife, Hannah.*

# Program Updates

Kentucky Office of Vocational Rehabilitation

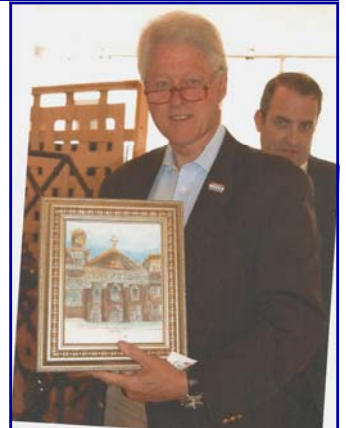
## Supported Employment

In FY 2008, the Supported Employment Branch assisted the agency in achieving 377 positive employment outcomes.

Nine new providers were added to the network of Kentucky Supported Employment Providers this year. A statewide Supported Employment stakeholders group has identified a number of specific issues to work on as a group, with the goal of improving supported employment service delivery. The agency strengthened its partnerships with the Hart Supported Living Program and the Supports for Community Living, Home and Community Based Services and the Acquired Brain Injury Medicaid Waiver programs.

To improve communication with policymakers, legislators, funding sources, and other interested parties, a web-based online supported employment data system will soon be released through our partnership with the University of Kentucky Human Development Institute's Statewide Supported Employment Training Project.

Kentucky also played host to more than 500 attendees at the National Supported Employment Conference in Louisville.



*While in Louisville on primary election day, former President Bill Clinton purchased a painting from Dennis Bessenecker (not pictured). Dennis is a member of Creative Diversity, an artist cooperative for individuals with disabilities partially funded by OVR's Supported Employment Branch.*

## Transition



*As a junior at East Jessamine County High School, Brent Hagar participated in the community based work transition program. Brent is working at Southern States. Brad Wilkerson, manager of Southern States Cooperative, recently awarded Brent a plaque for outstanding performance. Brent's co-workers, teachers, and especially his parents are very proud of him and his achievements.*

A total of 8,856 consumers on counselor caseloads in FY 2008 were referred from schools. Of the agency's 4,949 positive employment outcomes, 878 (17%) were referred from schools.

In FY 2008 OVR continued to provide quality services to transition-aged youth with disabilities in all 174 school districts in the Commonwealth. According to the Kentucky Post School Outcomes Study, OVR ranked as the agency that most often provided services to youth with disabilities covered by an Individualized Education Program. Much of our efforts are enhanced through partnerships with 72 school districts in the Community Based Work Transition Program. Our collaborative efforts were also visible at the state level through our involvement in the Kentucky Interagency Transition Council, the Kentucky Post School Outcomes Project and the Kentucky Partners in Youth Transition Team.

# Program Updates

Kentucky Office of Vocational Rehabilitation

## Other Initiatives



### ◀ Job Placement Month

May 2008 was declared OVR Job Placement Month and dedicated to Gina Hughes, long-time OVR employee who died of cancer last year. This was an opportunity to enhance marketing resources and expand job placement services to consumers. Numerous statewide events brought our job seekers and staff together with employers. These expanded networking efforts and the partnerships developed will serve our consumers for years to come. In the picture at left, Rebecca Keefe and Job Placement Specialist Suzanne Isaacs celebrate success during Job Placement Month.

### ▶ Migrant Grant

On August 1, 2007, the Rehabilitation Services Administration awarded the Kentucky Office of Vocational Rehabilitation (OVR) a five-year grant under the Migrant and Seasonal Farmworkers Program (CFDA 84.128G) grant. OVR will receive \$993,705 over the course of the grant to serve migrant and seasonal farmworkers with disabilities. The program, entitled the Migrant farmworkers with Disabilities Employment Project (MDEP), officially began on October 1, 2008. Israel Avelar, Marisal Valles and Esperanza Rivera are the three outreach workers for the Project.



### ▶ SAVR-S

OVR helped pilot the “Substance Abuse in Vocational Rehabilitation – Screener” (SAVR-S), an assessment tool used to identify potential substance abuse problems among vocational rehabilitation consumers. Wright State University developed the screener through a grant from the National Institute on Disability and Rehabilitation Research (NIDRR). Kentucky participated in the one-year pilot beginning on October 1, 2007, along with five other states. The SAVR-S was administered by counselors to

all applicants who consented, excluding high school students. Pictured at left are the substances abuse specialists and district managers who were trained on the use of the instrument and who, in turn, trained local staff.

### ▶ Social Security Reimbursement Program

For fiscal year 2008, a total of 989 Social Security recipients obtained employment after receiving services from OVR. These successes helped make 2008 a banner year for Social Security reimbursements. Social Security reimbursed OVR for 185 claims totaling \$2,614,013.48. This surpassed last year’s total by \$1 million.

During the summer, the OVR District Social Security specialists were trained (pictured at right) on the changes in the Ticket-to-Work regulations that took affect in late July. The regulation changes are likely to increase opportunities for collaboration between the agency and community rehabilitation programs.



# Program Updates

Kentucky Office of Vocational Rehabilitation

## Carl D. Perkins Vocational Training Center

The Carl D. Perkins Vocational Training Center (CDPVTC) was one of the state facilities chosen to receive the benefits of a grant that was awarded to the Education and Workforce Development Cabinet. The Center received all the hardware and server capacity to operate its own student computer network. Each of the consumer dorm rooms were wired with two internet connections. All of the Center's classrooms were provided with additional computer connections. A wireless router provides internet access for consumers throughout the Center grounds.

The Center has now operated its own food service cafeteria for one complete year. Originally, it was estimated that the Center would save \$150,000 per year and have a higher quality of food. The food quality has exceeded expectations and the Center has realized \$185,000 in savings due to the increased revenue generated by the cafeteria.

Graduation was held on June 13, 2008 with 113 individuals graduating from the various programs offered by the Center. In FY 2008, CDPVTC served 1,093 consumers. Seventy-eight percent of these individuals completed their programs. Consumer satisfaction was rated at 97%. The positive employment rate of consumers attending the Center was 38%.

For the seventh consecutive year, CDPVTC completed the fiscal year under budget and returned funds to the agency.

### First Year of ALPHA a Success

In August 2007, the Carl D. Perkins Vocational Training Center initiated the Academic and Lifeskills Program of Higher Achievement (ALPHA). ALPHA is designed to assist students to prepare for training programs at the Center, other vocational schools or colleges and to offer further assistance and support while attending classes off-campus. It helps students make the difficult transition to secondary education. The Center offers classes in reading, math, language, writing, ACT preparation, COMPASS preparation, computer skills, college life social skills, research and study skills and more. Assistance is available to help students complete the financial aid application process, center staff provides tours of local college and vocational school campuses, a computer lab is available for on-line classes and the ALPHA instructor acts as an academic liaison.

ALPHA has been a success. Enrollment in this program has doubled for the Fall 2008 semester.



*Megan Combs from Magoffin County is a student in the Cosmetology Program. Cosmetology remains one of the Center's most popular training programs.*

# Program Updates

Kentucky Office of Vocational Rehabilitation

## Human Resource Development

After successfully introducing the first phase of the Academy of Leadership Exploration and Preparedness (ALEAP) training program in 2007, the second phase was launched in October 2008. It built on the knowledge base of the first phase as well as incorporated continuous education topics based on the Kentucky Certified Public Manager's program.

Statewide training initiatives during the year included 'Improving Vocational Goals through Counseling' and the new Case Management System (CMS). The vocational goals training was provided to all counselors and managers. Along with returning to the basic philosophies and fundamentals of counseling, the training also included an overview of the ethics of the profession and of Kentucky employment resources

The use of online training continues to be a focus of the agency with efforts toward moving segments of new employee orientation to a more efficient format. The implementation of this plan is made possible due to the utilization of Kentucky resources such as Kentucky Virtual Campus. Efforts to transition face-to-face trainings to this medium will continue in the upcoming year as the agency continues to focus on providing quality training in the most efficient method possible.



Staff from KY OVR's Bowling Green district take a break during 'Improving Vocational Goals through Counseling' training at Pennyrile State Resort Park.

### Counselor Mentoring Program

The Rehabilitation Counselor Mentoring Program currently has 21 mentors participating in the program. This year the Mentoring Team developed the statewide training for all counselors, "Improving Vocational Goals Through Counseling", focusing on the various strategies and techniques available when working with consumers throughout the vocational planning process.

The Mentoring Program continues to attract attention from other state vocational rehabilitation programs, providing feedback and consultation to the development of two mentorship programs.



Brent Sturgill, Vocational Rehabilitation Counselor in Ashland, is a mentor in the Counselor Mentoring Program.

The Mentoring Program is also participating in a study with Michigan State University exploring job satisfaction, career motivation and self-efficacy of counselors who received mentoring early after their hire as compared to counselors who did not receive mentoring.

Because of retirements and promotions, the Mentoring Team is recruiting new Mentors to ensure new counselors have necessary resources available to adequately develop their performance to meet the high standards established by the agency.

# More About PEOs

## Positive Employment Outcomes by County

ADAIR	11	GRANT	14	MCLEAN	3
ALLEN	35	GRAVES	30	MEADE	16
ANDERSON	26	GRAYSON	10	MENIFEE	17
BALLARD	9	GREEN	15	MERCER	32
BARREN	31	GREENUP	50	METCALFE	10
BATH	22	HANCOCK	1	MONROE	5
BELL	46	HARDIN	87	MONTGOMERY	27
BOONE	110	HARLAN	66	MORGAN	31
BOURBON	18	HARRISON	16	MUHLENBERG	26
BOYD	90	HART	8	NELSON	39
BOYLE	58	HENDERSON	69	NICHOLAS	4
BRACKEN	4	HENRY	9	OHIO	35
BREATHITT	12	HICKMAN	3	OLDHAM	35
BRECKENRIDGE	7	HOPKINS	67	OWEN	1
BULLITT	69	JACKSON	7	OWSLEY	1
BUTLER	8	JEFFERSON	741	PENDLETON	16
CALDWELL	8	JESSAMINE	38	PERRY	44
CALLOWAY	22	JOHNSON	39	PIKE	77
CAMPBELL	180	KENTON	230	POWELL	14
CARLISLE	3	KNOTT	24	PULASKI	56
CARROLL	5	KNOX	24	ROBERTSON	1
CARTER	50	LARUE	3	ROCKCASTLE	17
CASEY	9	LAUREL	30	ROWAN	37
CHRISTIAN	86	LAWRENCE	25	RUSSELL	10
CLARK	31	LEE	5	SCOTT	42
CLAY	9	LESLIE	9	SHELBY	19
CLINTON	13	LETCHER	29	SIMPSON	17
CRITTENDEN	5	LEWIS	11	SPENCER	29
CUMBERLAND	2	LINCOLN	18	TAYLOR	28
DAVISS	123	LIVINGSTON	4	TODD	10
EDMONSON	3	LOGAN	15	TRIGG	14
ELLIOTT	15	LYON	7	TRIMBLE	5
ESTILL	22	MADISON	107	UNION	12
FAYETTE	546	MAGOFFIN	7	WARREN	179
FLEMING	25	MARION	15	WASHINGTON	20
FLOYD	84	MARSHALL	21	WAYNE	15
FRANKLIN	85	MARTIN	19	WEBSTER	18
FULTON	4	MASON	40	WHITLEY	31
GALLATIN	3	MCCRACKEN	93	WOLFE	3
GARRARD	16	MCCREARY	7	WOODFORD	18

*17 individuals resided out of state at the time of case closure.*

# SCVR Members

Kentucky Office of Vocational Rehabilitation

## The Members of the Kentucky Statewide Council for Vocational Rehabilitation

Lee Gordon, Shepherdsville, Chairperson  
Nancy Hunter, Maysville, Vice-Chair  
Dana Haugstad, Lexington, Member-at-Large

David Allgood, Louisville  
Denise Bailey, Frankfort  
Reverend Joseph Carrico, Russellville  
Phillip Courtney, Verona  
Matt Davis, Bowling Green  
Vanessa Denham, Frankfort  
Mike Fogle, Glasgow  
Doris Haney, Paintsville  
Ann Holstein, Fort Wright  
Rhonda Logsdon, Louisville  
Ann Mullins, Premium  
Martina Netherton, Louisville  
John Riesenbergh, Edgewood  
Chastity Ross, Berea  
Terry Shockley, Frankfort  
Beth Smith, OVR Executive Director  
Judith Swim, Erlanger  
Lois Taurman, Louisville  
Juanita Westerfield, Corbin



*David Allgood, Lois Taurman and Matt Davis served their first full year on the Council in FY 2008. Denise Bailey, the Department of Education representative, Beth Smith, who returned to the post of OVR Executive Director in April, Vanessa Denham, representing the Client Assistance Program, and Chastity Ross joined the Council during the year.*

# 2008 SCVR Accomplishments

In Fiscal Year 2008, the Statewide Council for Vocational Rehabilitation engaged in the following activities:

- ◆ Worked with agency staff to develop the 2009 State Plan, approved by the Rehabilitation Services Administration in September.
- ◆ Conducted seven public forums to gather input for the state plan.
- ◆ As it has done every year since 1995, produced a report on a survey of consumer satisfaction with services provided by the agency. This year, 86% of respondents rate the services they received as 'good' or 'very good.'
- ◆ Conducted three focus groups in Louisville, Lexington and Bowling Green to supplement the data gained from the consumer satisfaction survey.
- ◆ Joined the National Coalition of State Rehabilitation Councils.
- ◆ Publicly supported House Bill 147 during the state's annual legislative session, a bill that would enforce provisions of the Kentucky's State Use Law that give preferences to community rehabilitation programs (CRPs) when bidding on state contracts and would offer tax incentives to private businesses that subcontract with CRPs . The legislation did not pass.
- ◆ Urged the state legislature to maintain state funding for the Office of Vocational Rehabilitation at existing levels in the new biennial budget in order for the agency to continue to meet its federal match requirement.
- ◆ Began planning for a possible joint meeting with the Statewide Independent Living Council (SILC) in FY 2009.

- ◆ Reviewed and approved agency policy changes related to Scotopic Sensitivity (Irlen) Syndrome, bariatric surgery, purchasing books for remedial classes, and consumer cost-sharing and approved various changes in service fees.

- ◆ Once again held its annual Employer Recognition Luncheon in September and recognized five exemplary employers: Ulrich Medical Concepts of Paducah, Propulsys of Hopkinsville, the United States Census Bureau of Jeffersonville, Indiana, Amazon and Integrity Staffing of Lexington, and Fed Ex Ground of Independence.



*Adrienne Woodward, Janet Stemple and Shannon Keller (second, third and fourth from left) accept an Employer Recognition Award on behalf of Fed Ex Ground in Independence from the Statewide Council for Vocational Rehabilitation at its Annual Employer Luncheon in September.*

# District Offices

Kentucky Office of Vocational Rehabilitation

## Central Office

Frankfort (502) 564-4440  
(800) 372-7172 (Toll free)  
(888) 420-9874 (TTY)  
(502) 564-6817 (TTY)

Ashland  
(606) 920-2338 (V/TTY)

Bowling Green  
(270) 746-7489  
(800) 443-6055 (Toll free)  
(800) 246-6193 (TTY)

Carl D. Perkins  
Vocational Training Center  
Thelma (606) 788-7080  
(800) 443-2187 (Toll free)  
(606) 788-7089 (TTY)

Danville  
(859) 239-7885 (V/TTY)  
(800) 795-8481 (Toll free)

Elizabethtown  
(270) 766-5121 (V/TTY)  
(866) 883-0001 (Toll free)

Florence  
(859) 371-9450  
(859) 371-0803 (TTY)  
(877) 371-9451 (Toll free)

Lexington  
(859) 246-2185  
(877) 246-2185 (Toll free)  
(888) 990-9098 (TTY)

Lexington - Bluegrass  
(859) 246-2537  
(888) 211-7276 (Toll free)

Louisville  
(502) 595-4173  
(800) 456-3334 (Toll free)  
(502) 595-3422 (TTY)

Madisonville  
(270) 824-7549 (V/TTY)  
(888) 640-2713 (Toll free)

Middletown  
(502) 254-3195 (V/TTY)  
(866) 304-1958 (Toll free)

Owensboro  
(270) 687-7308  
(888) 640-2811 (Toll free)  
(800) 241-5821 (TTY)

Paducah  
(270) 575-7304 (V/TTY)

West Liberty  
(606) 743-7978  
(800) 440-2530 (V/TTY)

Whitesburg  
(606) 633-2568 (V/TTY)

The Office of Vocational Rehabilitation is an agency of the  
Kentucky Education and Workforce Cabinet's Department for Workforce Investment.

The Kentucky Office of Vocational Rehabilitation does not discriminate on the basis of race, color, national origin, sex, disability, age, religion or marital status in employment, or provision of services and provides, upon request, reasonable accommodation including auxiliary aids and services necessary to afford individuals with disabilities an equal opportunity to participate in all program activities. Printed with Federal Funds, December 2008.

